



# ***INTERNATIONAL STUDENT HANDBOOK***





**WELCOME  
TO**

# *VinUniversity!*

VinUniversity is a private, not-for-profit university established by Vingroup – the largest private conglomerate in Vietnam. We offer a variety of undergraduate and graduate programs in a wide range of disciplines, all taught in English by world-class faculty. Our students come from all over the world, creating a diverse and vibrant learning environment.

Our international students are not just part of the VinUni family, they are ambassadors of their cultures and essential contributors to our global dialogue. At VinUniversity, we celebrate this diversity daily, ensuring that every voice is heard and every perspective valued. Together, we're not just building a university, we're creating a global community of leaders, thinkers, and innovators.

This handbook is designed to provide you with the information you need to know to make the most of your time at VinUniversity. We encourage you to read it carefully and refer to it often.



# Meet the staff



**Dao Thuc Hanh**  
Student Affairs Officer



**Le Bao Anh**  
Student Affairs Officer

**Pham Hong Hanh  
(Miley)**  
Head of Student  
Affairs



**Nguyen Thuy Linh**  
Student Service  
Manager



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CHINA

Sapa

Hanoi

01

# VINUNIVERSITY CAMPUS

LAOS

South China

THAILAND

Hue

Da Nang

Hoi An

CAMBODIA

VIETNAM

Nha Trang

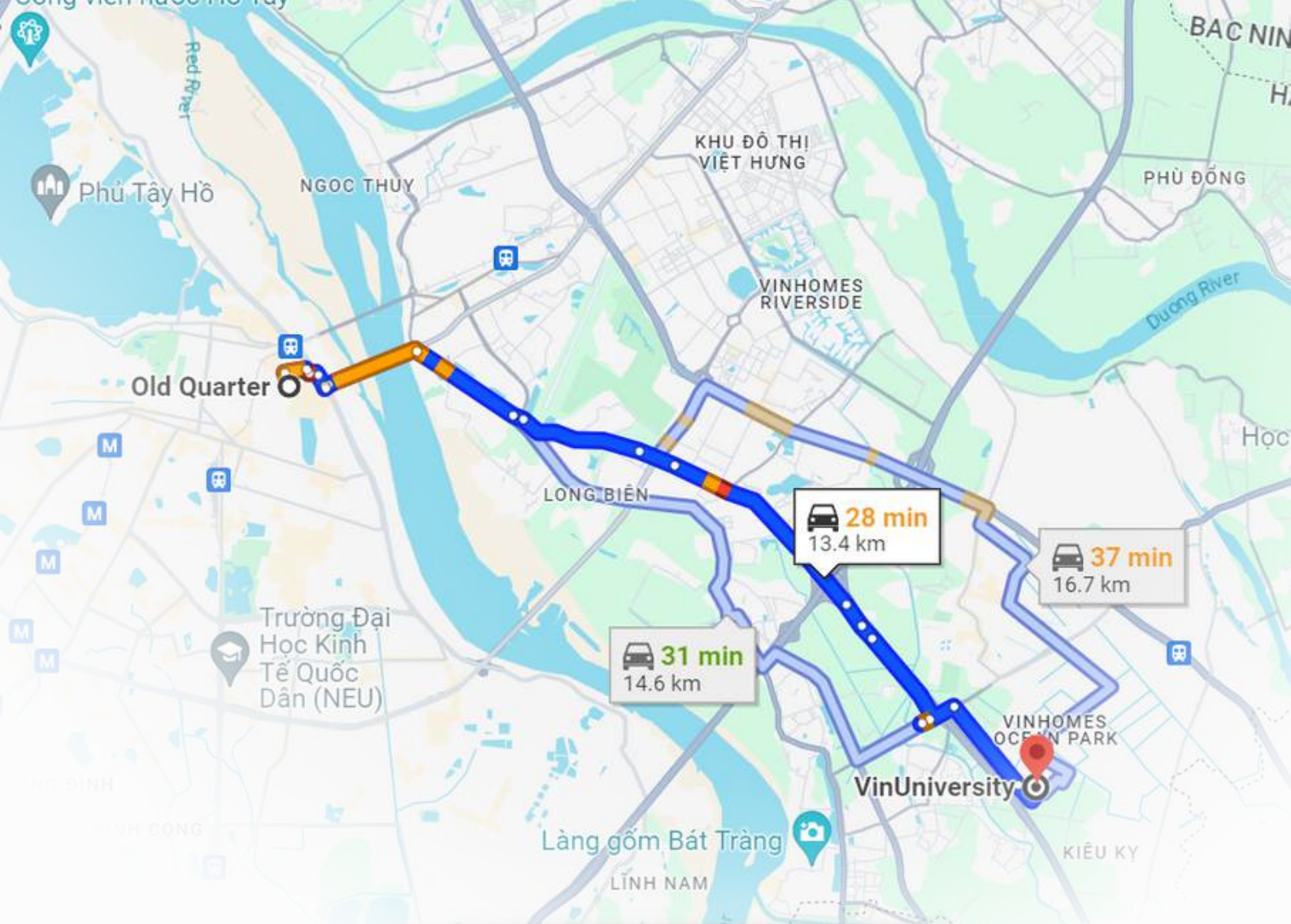
Da Lat

Ho Chi Minh

Can Tho

Gulf of Thailand





## CAMPUS OVERVIEW

The campus is located in Vinhomes Ocean Park in the Gia Lam District, Hanoi, Vietnam, with a total area of 420 hectares. With only a 19% building density and with 117 hectares dedicated to trees and natural areas, the campus will be an ideal setting for self-directed and collaborative learning, peaceful introspection, and inspirational beauty.



**VinUniversity campus overview**





# INFRASTRUCTURE

The landscape, architecture, and interior at VinUniversity deliver the optimal learner-centered environment. Lecture halls and classrooms is designed to enable a highly flexible and adaptable active learning environment, suitable for lectures, interactive and collaborative learning models.



**Team-based learning  
classroom**



**Library**



**Dormitory room**



**SuperLab**



**Indoor Sports complex**



**Outdoor Stadium**





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STUDENT LIFE





## FOOD & DRINKS



**Breakfast:** You can buy a delicious bánh mì and coffee from Fresh Garden Bakery or a hot dumpling from the mini mart nearby. And hey, did you know you can chat with the Provost over morning coffee? What a cool way to start your day!

*Location: Building I - 1st floor*

**Lunch:** Feeling hungry after that morning class? Head over to VinUni canteen for a hot and satisfying meal. For only 50.000 VND a meal, you can enjoy a variety of dishes every day and customize your lunch with your favorite side dishes!

*Location: Building E - 1st floor*



**Dinner:** Don't forget to stock up on groceries and cook together in the common kitchen with your roommates for a hearty and balanced dinner! In addition, you can also explore many restaurants and cafes located in the surrounding Ocean Park area.

*Location of Common Kitchen: Dormitory - JC - 2nd floor*

**Snacks & beverage:** There are multiple vending machines located throughout campus. You can also boost your energy by grabbing a quick drink from Highlands coffee or the mini mart right next to it.

*Location: Building I - 1st floor  
Dormitory JC 1st floor*







## STUDENT SPACES



**International support center (ISC):** Did you know international students at VinUni have your own special hangout spot? The International Support Center (ISC) is right by the clinic on the 1st floor of Building I. It's the perfect place to chill, make new friends, and connect with other international students from around the globe!

**Study spaces:** You can study in many areas on campus, such as: learning areas in building I, building C, reading room in the dormitory, outdoor areas in the garden, etc. Moreover, The 24/7 learning space, as in its name, is always opened.



**Group project:** Teamwork in university is a must! Whether you need a space to brainstorm with your teammates or form a group study with your friends, check out our group discussion rooms in the library and entrepreneurship lab.

### **Student Services & Information Center (SSIC):**

Opened 10AM - 4PM Mon-Fri, the SSIC located at 1st floor I building can provide information relating to student life services, as well as assist you in connecting with the appropriated resources. You can also purchase original VinUni merchandise here.







## FITNESS

Don't forget to take care of your health and well-being by exercising regularly. Run along the campus while admiring our beautiful garden, playing football, tennis, volley ball with your friends are all excellent choices to get your body moving. In addition, the indoor Sports complex (building K) are opened from 7AM-11PM, where you gain free access to a gym, swimming pool, dance & yoga room, table tennis, basketball court & more!



**Indoor Sports Complex**



**Outdoor stadium**





## HEALTH & WELLBEING

At VinUniversity, you can freely access the medical clinic and the psychological counseling service for primary care. However, since the Social Insurance program in Vietnam does not cover foreign national, you will need to purchase your own health insurance plan from private companies for other health care services.

## HEALTH INSURANCE



At VinUni, the medical clinic can support in provide more information and advise on your health insurance plan. We suggest the following insurance companies for their reputation and popularity in Vietnam:

- **PVI**
- **Bảo Việt Insurance**

*Note: You will need to submit all relevant medical and payment documents to your insurance company for the refund process.*

## ON CAMPUS SERVICES

### Medical clinic

- Location: Room I119
- Email: [clinic@vinuni.edu.vn](mailto:clinic@vinuni.edu.vn)
- Phone: (+84) 866 200 019

### Mental health counseling

- Location: Room I118
- Email: [bewell@vinuni.edu.vn](mailto:bewell@vinuni.edu.vn)
- Phone: (+84) 868 900 016





## SHOPPING

**VinUni Merchandise Shop:** If you want to have VinUni original merchandise, the VinUni merchandise shop at SSIC, located on the 1st floor I building is the place to go! We offer many products, from VinUni T-shirts, mugs, caps to lanyards and more!

*Opening hours: 10 AM - 4 PM from Monday to Friday.*



**Vincom Mega Mall Ocean Park:** With hundred of stores and conveniently located in Ocean Park, you can visit Vincom for a fun shopping trip with your friends. The mall also features a wide variety of food options, from casual eateries to fine dining restaurants, in addition to a movie theater, making it the perfect place for a break.



**AEON Mall Long Bien:** Need to stock up on your groceries? With over 150 stores, including a supermarket, department store, and various specialty shops, AEON Mall is the perfect place to find everything you need and more. They also offer a variety of entertainment options, including a movie theater, bowling alley, and arcades.





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# FINANCE





## ESTIMATED LIVING COST

*\*Note: The estimated cost is subject to change*

|   |                               |
|---|-------------------------------|
| <b>Housing</b>                                | ~ 3,500,000 VND per month     |
| <b>Food</b>                                   | ~ 5,000,000 VND per month     |
| <b>Health care (including insurance fee)</b>  | ~ 2,000,000 VND per month     |
| <b>Social activities &amp; basic shopping</b> | ~ 2,000,000 VND per month     |
| <b>Visa</b>                                   | ~ 3,500,000 VND for 12 months |

## OPEN A BANK ACCOUNT IN VIETNAM

Foreign residents of Vietnam can open local bank accounts - but usually only if they have a visa or residence permit for 12 months or more.

### Documents required

- Completed personal account opening form
- Copy of your passport
- Copy of valid entrance visa to Vietnam
- Minimum opening deposit amount





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# COMMUNITY







At VinUni, we boast a diverse array of student-run clubs and societies, encompassing cultural groups, performing groups, spiritual groups, sports and gaming clubs, student leadership and activism groups, and student publications, among others. As an international student, you will be part of VinUni International Student Association (VISA)

## VINUNI INTERNATIONAL STUDENT ASSOCIATION (VISA)

The VinUni International Student Association (VISA) is an essential part of the VinUniversity community, dedicated to supporting and enhancing the experiences of international students both on campus and throughout Vietnam. As a dynamic and inclusive organization, VISA plays a pivotal role in helping students from around the globe navigate their new academic and cultural environment. It offers a platform for international students to connect, share their diverse backgrounds, and engage in a wide range of activities and events. VISA is not just a support system; it's a community where students find a sense of belonging, foster lifelong friendships, and explore the rich cultural tapestry of Vietnam. Through various initiatives, social gatherings, and cultural exchange programs, VISA ensures that every international student at VinUni feels welcomed, valued, and fully integrated into the university life. *(Scan the QR code below to connect with VISA Facebook page)*







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**VISA RENEWAL**





## STUDENT VISA

Visa is a legal certificate that a person is allowed to leave or enter the country that issued the visa. A student visa has a validity period of no more than 12 months for a single entry or multiple entries. Please be advised that the immigration policy may change from time to time.

## TIMELINE

One month before the visa expiration date, student must submit all required documents to Student Affairs Management (SAM) for the visa renewal process.

## KEY CONTACT

### Student Affairs Management Office

- Location: Room I117, I Building
- Email: [connect-sam@vinuni.edu.vn](mailto:connect-sam@vinuni.edu.vn)
- Phone: (+84) 02471 089 779 (Ext: 9088)

## REQUIREMENTS

- Completed and signed visa extension application form NA5 (*Scan QR code below to see the form*).
- A Student Status Verification Letter from the Office of Registrar.
- Valid passport.
- Valid visa.
- Visa renewal fees and other related fees.







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TRANSPORTATION





## Public transportation

The nearest bus stop to VinUniversity is the VinUni Gate Bus Stop. From there, you can take the Vinbus E01, E02, E03, E10 to travel to center of Hanoi city, Aeon Mall, or explore Ocean Park area. The fare is budget-friendly, costing 8,000 VND/ticket. We recommend you buying the monthly bus card if you frequently use buses.



## Personal vehical parking

There are 2 parking areas for personal vehicles: One near the dormitory, and one near the C building. You can also park in various other allowed places on campus and the surrounding streets.

## Taxi service

You can also book taxi service for a reliable and comfortable trip. We suggest XanhSM taxi, a reputable, user-friendly and eco-friendly electric bike and car service. *(Scan the QR code bellow to download XanhSM application)*







getting some wind @  
**HOAN KIEM**  
LAKE

01

**WEATHER**





## FOUR SEASONS IN HANOI

### Spring (February - April)

This is widely considered the most pleasant season in Hanoi. Expect comfortable temperatures ranging from 23°C to 28°C with low humidity and occasional light drizzles. It's a perfect time for sightseeing and exploring the city's outdoor activities.

### Summer (May - August)

The hottest and most humid months in Hanoi. Temperatures soar between 30°C to 38°C with frequent afternoon showers. You should wear light, breathable clothing and be prepared for rain showers by carrying umbrella or water-resistant jacket.

### Autumn (September - November)

Autumn brings a gentle shift, with temperatures ranging from 22°C to 28°C. Humidity dips, making it perfect for outdoor adventures. This season boasts stunning fall foliage and offers a great balance for sightseeing and cultural experiences.

### Winter (December - January)

Temperatures can drop as low as 6°C with dryness. We suggest you wear warm clothes and apply moisturizer, such as lotion and lip balm.



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# MORE ABOUT HANOI

taking picture  
@  !







# Quick peek

## THE CHARMS

**Rich cultural heritage & vibrant street life:** Hanoi is known for its rich history and cultural heritage, with iconic attractions and featuring numerous markets, street food vendors, and small shops.

**Affordable cost of living:** Compared to many other major cities around the world, accommodation, transportation, and food price in Hanoi are generally budget-friendly.

**Delicious food:** Hanoi is renowned for its diverse and delectable cuisine.

## THE CHALLENGES

**Traffic congestion:** Hanoi's traffic can be quite chaotic and congested, especially during peak hours.

**Pollution:** The city's high population density, heavy traffic, and industrial activities contribute to pollution, which can have adverse health effects.

**Language barrier:** Vietnamese is the primary language here. You may need to rely on Google translate, or be creative and improvise with gestures while navigating the city.





# Explore Hanoi

- **Bat Trang Pottery Village**
- **Old Quarter** (Hoan Kiem District, Hanoi)
- **Ho Chi Minh Mausoleum** (2 Hung Vuong Street, Ba Dinh District, Hanoi)
- **Hoa Lo Prison Relic** (1 Hoa Lo Street, Tran Hung Dao, Hoan Kiem District, Hanoi)
- **The Imperial Citadel of Thăng Long** (19C Hoang Dieu Street, Dien Bien, Ba Dinh District, Hanoi)
- **Temple of Literature** (58 Quoc Tu Giam Street, Van Mieu, Dong Da District, Hanoi)
- **St. Joseph Cathedral** (40 Nha Chung Street, Hang Trong, Hoan Kiem District, Hanoi)
- **Hanoi Night Tour** (Temple of Literature, Quan Chuong Gate, Bốt Hàng Đậu, Tinh Hoa Bắc Bộ...)







# Hanoi's Old Quarter

**Hang Bac (Silver Street):** Historically known for selling silver and other precious metals, it now offers a variety of jewelry.

**Hang Gai (Hemp Street):** Renowned for its silk products and high-quality fabrics.

**Hang Duong (Sugar Street):** Once a sugar market, it now sells a variety of traditional Vietnamese sweets and snacks.



Silk Street

**Hang Quat (Fan Street):** Offers a range of decorative items and bamboo products.

**Hang Da (Leather Street):** Specializing in leather products.

**Lo Su Street:** Famous for selling handmade shoes and sandals.

**Ma May Street:** Known for traditional Vietnamese houses and antique shops.



Ma May Street



Sugar Street

**Hang Ma (Paper Street):** Famous for selling paper goods and votive offerings, especially during festive seasons.





# 09 SIGNATURE CUISINE





# Must-Try



Vietnam cuisine is a delicious blend of flavors, using fresh herbs and spices to create dishes with unique tastes. From the world-famous pho noodle soup to the crispy banh mi sandwich, the food is diverse and flavorful. Fresh ingredients, bold spices, and delectable flavors make Vietnam cuisine a must-try.

1 *Bánh Mỳ*



2 *Chả Cá Lã Vọng*



3

Nem



4 *Bún Chả*

5 *Phở*



6 *Bánh Cuốn*





# Culinary Odyssey



Indulge in the authentic flavors of Hanoi by visiting these delightful local food, bakery, and coffee shops:

- **Egg Coffee at Giang Cafe** (39 Nguyen Huu Huan, Hoan Kiem District, Hanoi)
- **Bun Cha at Obuncha** (46 Nguyen Huu Huan, Hoan Kiem District, Hanoi)
- **Trang Tien Ice Cream** (35 Trang Tien Street, Hoan Kiem District, Hanoi)
- **Pho Thin Bo Ho** (61 Dinh Tien Hoang Street, Hoan Kiem District, Hanoi)
- **Cha Ca La Vong** (14 Cha Ca, Hang Bo Street, Hoan Kiem District, Hanoi)
- **Quan An Ngon** (18 Phan Boi Chau, Hoan Kiem District, Hanoi)







# Other Diet

## VEGETARIAN RESTAURANTS:

- **Nàng Tấm restaurant:** 79A Trần Hưng Đạo, Hoàn Kiếm
- **Ưu Đàm restaurant:** 55 Nguyễn Du, Hoàn Kiếm
- **Buffet Peace Vegan:** 45 Nhật Chiêu, Tây Hồ
- **Buffet Liên Hương Vegan:** 4 alley 59 Dương Khuê, Cầu Giấy
- **Buffet Hương Thiện:** 261 Xã Đàn, Đống Đa
- **Buffet Veggie Castle:** 7 Yên Ninh, Ba Đình

## HALAL RESTAURANTS:

- **Grills & Gravy Indian Restaurant:** 10 Hàng Mạnh, Hoàn Kiếm
- **Zaynab Restaurant:** 12 Hàng Lược, Hoàn Kiếm
- **Masha Allah Indian Restaurant:** 19 Hàng Bông, Hoàn Kiếm
- **Batavia Halal Indonesian Restaurant:** 116 Ngọc Hà, Ba Đình
- **Nan n Kabab Halal:** 49 Xuân Diệu, Tây Hồ
- **Alsultan Hanoi Restaurant:** 178B Xuân Diệu, Tây Hồ
- **d'LIONS Restaurant:** 92 Lê Duẩn, Đống Đa







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**MUST-SEE  
DESTINATIONS**



# Trang An - Ninh Binh



The Trang An Landscape Complex is a spectacular landscape of limestone karst peaks permeated with valleys, many of them partly submerged and surrounded by steep, almost vertical cliffs. Exploration of caves at different altitudes has revealed archaeological traces of human activity over a continuous period of more than 30,000 years.

 Distance from VinUni: 2 hours driving

# Ha Long Bay



Halong Bay is a UNESCO World Heritage Site with stunning natural landscape located in northern Vietnam. It's famous for its emerald waters, thousands of towering limestone islands, and traditional floating villages. Visitors can enjoy scenic boat rides, explore caves, and relax on beautiful beaches.

 Distance from VinUni: 2 hours driving



# LIST OF IMPORTANT CONTACTS

|  |   |
|--|---|
| <b>Student Affairs Management (SAM)</b>        | Email: <a href="mailto:connect-sam@vinuni.edu.vn">connect-sam@vinuni.edu.vn</a><br>Phone: (+84) 24 71 089 779 (Ext: 9088) |
| <b>Office of Registrar</b>                     | Email: <a href="mailto:registrar@vinuni.edu.vn">registrar@vinuni.edu.vn</a><br>Phone: (+84) 24 71 089 779 (Ext: 9004)     |
| <b>Medical Clinic</b>                          | Email: <a href="mailto:clinic@vinuni.edu.vn">clinic@vinuni.edu.vn</a><br>Hotline: (+84) 866 200 019                       |
| <b>Mental Health &amp; Wellbeing</b>           | Email: <a href="mailto:bewell@vinuni.edu.vn">bewell@vinuni.edu.vn</a><br>Hotline: (+84) 868 900 016                       |
| <b>Dormitory office</b>                        | Email: <a href="mailto:residentiallife@vinuni.edu.vn">residentiallife@vinuni.edu.vn</a><br>Hotline: (+84) 866 100 018     |
| <b>VinUni Security</b>                         | (+84)24 710 897 79 (ext. 9901)  |
| <b>Vietnam Immigration Department in Hanoi</b> | Add: No. 44 - 46 Trần Phú, Ba Đình<br>Phone: (+84) 4 38257941.  |







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# VINUNIVERSITY