





VinUniversity is a private, not-for-profit university established by Vingroup – the largest private conglomerate in Vietnam. We offer a variety of undergraduate and graduate programs in a wide range of disciplines, all taught in English by worldclass faculty. Our students come from all over the world, creating a diverse and vibrant learning environment.

Our international students are not just part of the VinUniversity family, they are ambassadors of their cultures and essential contributors to our global dialogue. At VinUniversity, we celebrate this diversity daily, ensuring that every voice is heard and every perspective valued. Together, we're not just building a university, we're creating a global community of leaders, thinkers, and innovators.

This handbook is designed to provide you with the information you need to know to make the most of your time at VinUniversity. We encourage you to read it carefully and refer to it often.



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CAMPUS OVERVIEW

The campus is located in Vinhomes Ocean Park in the Gis Lam District, Hanol, Vietnam, with a total area of 420 hectares. With only a 1916 building density and with 117 hectares dedicated to trees and natural areas, the campus will be an ideal setting for self-directed and collaborative learning, peaceful introspection, and inspirational beauty.









MEET THE STAFF OF STUDENT AFFAIRS MANAGEMENT



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Dormitory Manager
Sports Complex Manager
Code of Conduct

Nguyen Thuy Linh (linh.nt3@vinuni.edu.vn) Student Services Manager Merchandise Store



PRE-PACKING CHECKLIST

Essential Documents & Finances

- Passport & Student Visa Letter
 University Admission Letter & Official Documents
- Emergency Contacts List (family, embassy, university support numbers)
- Copies of Important Documents (passport, visa letter, insurance, academic records, airline ticket - both digital and printed)
- USD cash for visa-on-arrival fee (approx. \$140) and dorm deposits
- Credit/Debit Card (international enabled)

Clothing & Weather Essentials

- Summer Clothes (T-shirts, shorts, cotton shirts, dresses)
 Rain Essentials (umbrella, raincoat.
- Rain Essentials (umbrella, raincoat, waterproof shoes)
 Winter Clothes (hoodies, sweaters, jackets)
- Hanoi can get as low as 10-15°C
 Comfortable Shoes (sneakers, flip-flops,
- Traditional/Cultural Attire (for cultural nights and events)
- Caps/Hats & Sunglasses

Health, Personal Care & Hygiene Prescription Medicines & Doctor's Note

- Prescription Medicines & Doctor's Note
 Basic First Aid Kit (painkillers, band-aids, antiseptic cream, thermometer)
- Toiletries (toothbrush, toothpaste, soap, shampoo, deodorant, razor, nail clippers)
 Skincare Products (bring initial supply from
- home)
 Insect Repellent & Sunscreen
- · Reusable Water Bottle with Filter



TYPES OF VISAS AVAILABLE FOR STUDENTS

Student visa (visa DH): This visa i issued to international student only and it allows you to stay fo up to 12 months before renewa For more details visit the polici page using this link.

http://policy.vinuni.edu.vn/allpolicies/study-visa-guidelinesfor-international-students/



Electronics & Gadgets

- Laptop & Charger
 - Smartphone (unlocked for local SIM use)
- Power Adapter & Voltage Converter (Vietnam uses Type A, C, and F plugs — 220V)
- Power Bank

Noise-Canceling Headphones Study & Stationery Supplies

- Notebooks & Pens
- Folder for Important Documents
 Sturdy Backpack/Bag
- Sticky Notes, Highlighters & Markers
- Scientific Calculator (if required for your course)

Kitchen & Food Essentials Instant Food & Snacks from Home

- Cooking Utensils (buy locally frypan, pot, spatula, knife, cutting board, bowls, plates.
 - spoons)

 Reusable Cutlery & Travel Mug
 - Reusable Cutlery & Travel Mug
 Small Tupperware Containers
 - Coffee/Tea from Home (optional)
- Travel & Exploration Gear
 Small Travel Backpack
- Google Maps Downloaded Offline
- Google Maps Downloaded Offline
 Guidebook or Phrasebook (optional)
- International Driving License (if you plan to rent/ride a motorbike)

Dorm & Daily Living Essentials • Redsheet Pillow Blanket & Covers

- (provided by dorm but returned after one week — can bring or buy your own)
- Padlock & Small Safe Box
 Mini Desk Lamp
- Mini Desk Lamp
- Vacuum Storage Bags



FINAL PACKING TIPS!

- Pack Light & Buy Locally Many items are available in Vietnam at reasonable price
- Visa-on-Arrival Fee (135 USD, Subject to Change) – Bring this amount in cash.
 - Consider Luggage Weight Limits – Airlines have baggage restrictions.
 - Prioritize Essentials & Budget Friendly Items – Bring what you truly need first.

4 SEASONS IN HANOI

Spring (February - April)

This is widely considered the most pleasant season in Hanoi. Expect comfortable temperatures ranging from 23°C to 28°C with low humidity and occasional light drizzles. It's a perfect time for sightseeing and exploring the city's outdoor activities.



Summer (May - August)

The hottest and most humid months in Hanoi, Temperatures soar between 30°C to 38°C with frequent afternoon showers. You should wear light, breathable clothing and be prepared for rain showers by carrying umbrella or

water-resistant lacket.

Autumn (September - November)

Autumn brings a gentle shift, with temperatures ranging from 22°C to 28°C. Humidity dips, making it perfect for outdoor adventures. This season boasts stunning fall foliage and offers a great balance for sightseeing and cultural



Winter (December - January)

Temperatures can drop as low as 6°C with dryness. We suggest you wear warm clothes and apply moisturizer, such as lotion and lip



IMMIGRATION PROCEDURES & AIRPORT PICKUP SERVICE

1. Prior Arrangements:

- Admission Confirmation: Ensure that you have received an official Letter of Acceptance from VinUniversity admission office. In case you haven't received any, contact admission@vinuni.edu.
 Visa Approal Letter: Before heading to
- your local airport, make sure to collaborate with the Admissions Office to obtain a visa approval letter from the Vietnamese Immigration Department. This letter is essential for visa processing upon arrival.
- Passport & Photos: Your passport must be valid for at least six months beyond your stay; carry two passport-sized photos (typically 4x6 cm with a white background).



have just arrived and now you're on your way to get your student visa and your baggage. Your venture towards Vintuniversity starts right after you step out the airport. Unsure of what to do when you arrive? Here is a step-by-step guide on what to do after you land at Noi Bail

2. Upon Arrival at Noi Bai Airport:

Follow Arrival Signage:

- As you disembark, follow the "Arrivals" signs to the immigration area.
 - Proceed to the Visa on Arrival Counter: Follow signs directing you to the Visa on Arrival or 'Landing Visa' counter, located before the immigration checkpoints.

Submit Required Documents:

- Visa Approval Letter: Present the original or a printed copy.
- Passport: Ensure it's valid for at least six months beyond your intended stay.
 Completed Entry and Exit Form (NAS): Forms are available at the counter;
- alternatively, the Admissions Office may provide this in advance.

 Passport-Size Photographs: Typically, two 4x6 cm photos with a white background are required.
 - 10



Pay the Stamping Fee:

The fee is payable in cash in USD with approximate costs varying by visa type such as follow:

Single entry visa: 25 USD Multiple entries visa with the duration of:

03 months: 50 USD

- More than 03 months to 06 months: 95 USD
 More than 06 months to 1 year: 135 USD
- Post Arrival
 Customs and baggage claim process

customs and buggage claim proce

Follow Signar

After clearing immigration, follow the clear signs directing you to the baggage claim area, typically located on the first floor.

Check the display screens to identify the carousel assigned to your flight. Keep your baggage claim tags handy for verification and for you to easily locate your luggages

Proceed to C

Follow the signs to the exit, where you'll find various ground transportation optic such as taxis, GrabCars, or shuttle buses to reich your destination: Vin University!

5

Final Chec

After clearing customs, make sure you have all your belongings, your customs declaration receipt (if applicable), and any other documents before exiting the terminal.

Collect Your I

Once you see your baggage, claim it and proceed to the final check. If any luggage is missing or delayed, immediately visit the Airlines staff at their Lost and Found; or No! Bai Airport Security Center at hotine 0924.5954267 or Lost and Found Department - No! Bai International Terminal at hotine 093774546. Email tailanabequen@mail.Center for assistance.

TRANSPORTATION FROM AIRPORT TO VINUNIVERSITY

There are many modes of transport in order to get to Virluhiversity. The travel options include booking using apps like ords or Klook, Vinbus that pass by the airport and travel to Ocean Park 1 where VinUniversity is located, or through taxis that are parked around the airport. Here are some of the options, you can choose and crucial information that you would need to know to ensure safe travels!





VINBUS

This eco-friendly electric bus connects the airport directly to the Vinhomes Ocean Park, where VinUnhversity is located. The route El0 goes from Noi Bai airport to Vinhomes where Vinunhversity is located. The fare for this kind of bus is only 9,000 VMD but it is advisable to get a private vehicle service to ensure safety.

GREEN SM

Dedicated to sustainable and eco-friendly solutions in environmental management and technology. They promote green practices across industries, focusing on renewable energy, waste management, and sustainability education to create a positive impact on businesses and the environment.





TAXI Official

Official airport taxis are readily available outside the terminal. It's advisable to choose reputable companies to ensure fair pricing. The average prices range from these types of transport ranges from 350.000 VND to 650.000 VND.

Approximate costs & estimated travel time



Travel time: No! Bai airport is approximately 40 km away from Vinuniversity and the average travel time between the two locations is 45 minutes up to 90 minutes. The time can vary depending on the time of day, mode of transport, and the amount of traffic.

Approximate coats: Depending on the time of the day

and the type of vehicle you take, listed below are the estimated or approximate costs of the mode of transport from Noi Bai airport to VinUniversity. These prices can still vary based on different factors:

Afternoon (12:00 - 18:00) 350,000 VND - 500,000 VND Evening (18:00 - 22:00) 400,000 VND - 600,000 VND Midnight (22:00 - 06:00) 450,000 VND - 650,000 VND

Available airport pickup services for new students



Unsure of where to find the right vehicle and how to come to VinUniversity. Whether you're alone or you're accompanied by your quardian or a fellow student, you can contact the VinUniversity admissions office and they can arrange a pickup, service for you. VinUniversity offers a complimentary apport pickup service for newly admitted students arriving at NoI Bail international Airport in Hanol. This service is designed to ensure a smooth transition for suturelists to the VinUniversity campus. Students should coordinate with the Admissions Office to schedule their pickup. Its seasonful to provide you arrived letatils, including flight information and arrival time, well in advance to ensure availability.

Admissions Office Email: admission@vinuni.edu.vn

GETTING A SIM CARD & SETTING UP INTERNET SERVICE

Where to buy SIM cards & recommended mobile carriers (Viettel, Vinaphone, Mobifone).

Listed below are some of the options you can choose for your SIM cards. They are often available at authorized mobile phone retailers and even at Noi Bai International Airport.

w 45	ST70K Package: • Data: 500 MB per	ST90K Package: • Data:1GB per day	Registration: • Via SMS: Text "S"

				Registration:
١	-	MAXI00 Package:	MAX200 Package:	 Via SMS: Text "DK MAXIO
١	_]	 Data: 12 GB 	Data: 3 GB	or "DK MAX200" to 888.
		 Brice: 300,000 VND 	Bridge 200 000 V/ND	. Note: Engure your SIM is

/inaphone	Validity: 30 days	Validity: 30 days	registered; registration requires a passport.

HD70 Package: HD90 Package: • Via SMS: Text "DK HD70" or "DK HD90" to 999.

Data: 38 GB
 Price: 70,000 VND
 Validity: 30 days
 Validity: 30 days
 Validity: 30 days
 Data: 35 GB
 Or *DK HD50** to 999.
 Note: Ensure your SIM is registered; registration requires a passport

Setting Up Internet Service

. Open your wi-fi settings choose "VinUni Students". 2. Click and open the interference for your chosen wifi.

 To connect to Wi-Fi, click on the "identity" and fill in you /inUniversity email address that was provided to you whe you got admitted and put your VinUniversity ema password on the "password" tab.

designated to your faction. I



BANKING AND CURRENCY EXCHANGE

Steps in opening a bank account

Visit the local bank you chose to open your account with

Most of the banks around Hanoi and Oceanpark have staffs that can speak english so you won't have to worry about the possible language barrier

Gather the required documents Make sure to gather all the required

documents above to ensure a smooth process when opening your account

Complete the application forms Fill out the designated application forms

that the bank teller will give you. In case you don't understand certain information, don't be shy to ask the bank teller. Asking a vietnamese friend to accompany you is also a great idea to ensure you can easily fill out these forms.

Receive your account detail and account activation

After completing these steps, you can wait until the bank can process your account until the bank can process your account until the bank can process you have a construction of the process of the proce



There are several banks all across Vietnam that can help you with your financial state when you arrive. They offer services like currency exchange, receiving money, and using their designated apps for your transaction all through your life here in Hanoi, Vietnam

Opening a bank account is quite easy and can be completed in a few steps. Most of these banks have the same requirements so it's not hard to open your own bank account for your transactions.

Language barrier isn't a problem since banks around Hanoi usually have a designated teller who can help you with your transactions. Listed below are some of the ways you can get banking services and currency exchange for your financial needs.

Currency exchange

Exchanging currency in Hanoi is straightforward. Noi Bai Airport has several currency exchange booths, and their English-speaking staff make the process easy for foreigners. Alternatively, you can exchange currency at local banks (such as those listed above) after opening an account. While you might need some identification documents, the process of converting your currency to Vietnam Dong (VND) is generally quite simple.



Different banks across Vietnam











OVERVIEW OF VIETNAMESE CULTURE & CUSTOMS



Overview of Vietnames culture and customs





DORMITORY REGISTRATION GUIDE

Receive Accommodation Information

- All students will receive an official notification via their VinUni email regarding dormitory registration.
 - This notification will include a dormitory registration form, outlining available accommod-ation types, housing policies, and submission deadlines

Complete the Dormitory Registration Form

- Students must fill out the dormitory
 registration form within the specified deadline.
- In this form, students can indicate their accommodation preferences, including:
 - Preferred apartment type (8-bed, 4bed, or 2-bed apartment).
 - Roommate preferences (if applicable).
- Any specific requirements related to accommodation.
 Dormitory Assignment & Confirmation

The Student Housing Office will review

- applications and assign accommodations based on availability and diversity considerations (college,
- nationality, and hometown).

 First-year students will receive a confirmation email with details about their dormitory placement, move-in

date, and check-in procedures. Move-In & Orientation

- Upon arrival, students must check in at the Dormitory Management Office to receive their room key and dormitory regulations.
- A dormitory orientation session will be conducted to help students settle in and understand dormitory policies.



VinUniversity provides on-campus accommodation for all students as part of its co-living and co-learning model. To register for dormitory housing, follow the steps below:





2-person bedroom





8-preson bedroom



Dorm tou

OFF-CAMPUS HOUSING

Beyond the first-year dorms, VinUni supports off-campus accommodation at Vinhomes Ocean Park, just a short walk away. Options

- include:
- Studios
 1-bedroom, 2-bedroom, and 3-bedroom

apartments

Exchange students can also rent apartments within walking distance in the Vinhomes Apartment Buildings.











DINING OPTIONS

Our campus features two amazing food courts:

Foodology

. The Little Kitchen

These dedicated spaces provide a wide array of delicious and affordable meal options, exclusively available to VinUni students, faculty, and staff.





Fresh Garden - Quick breakfast to go Running late for class? Grab a quick and delicious breakfast from Fresh Garden bakery! You can enjoy a freshly made banh mi and coffee from Highlands Coffee or a hot dumpling from the nearby convenience store.





Highlands - a well-known and popular coffee chain in Vietnam brought onto campus to provide students with a convenient and familiar option for snacks and drinks, offering them more choices within the university environment.

CONVENIENCE STORES

Nearby Convenience Stores & Grocery Options

For quick and easy grocery shopping or personal item restocking, VinUniversity students have access to several nearby convenience stores:









STUDENT SPACES

International support center (ISC): Did you know international students at Villniheistip have their own special hangout spot? The International Support Center (ISC) is right on the lat floor of Building I. It's the perfect place to child, make new friends, and connect with other international students from around the





Study spaces: You can study in many areas on campus, such as: learning areas in building I, building C, reading room in the dormitory, outdoor areas in the garden, etc. Moreover, The 24/7 learning space, as in its name, is always opened.

Group project: Teamwork in university is a must! Whether you need a space to brainstorm with your teammates or form a group study with your friends, check out our group discussion rooms in the library and entrepreneurship lab.





Student Services & Information Center (SSIC) & VinUniversity Store

Opened 9AM - 5.30PM Mon-Fri, the SSIC located at 1st floor I building can provide information relating to student life services, as well as assist you in connecting with the appropriated resources. You can also purchase original Virol In ingerchanties here.

SHOPPING MALLS & OTHER OPTIONS

As a busy student, food delivery apps can be a convenient solution for meals and grocery shopping:





Shopee (Food Section & More)
Download the app to order groceries
and meals quickly.







Grab (Food & Services) - Order food from fast-food chains (KFC, Texas Chicken, cake shops) or traditional Vietnamese restaurants If you prefer a more extensive shopping experience during your free time, consider visiting:



Vincom Mega Shopping Mall— Houses verious retail stores, and lifestyle services. WinMart (located on 2nd Floor) is highly recommended for efficient shopping, providing all essentials in one place without the overwhelming scale of a large mall.



AEON Mall Long Bien – A fullscale shopping center with supermarkets, clothing stores, and entertainment options.

Special Dietary Needs & Halal Options

- For students with dietary or religious restrictions, here are some recommended ontions:
- Om Indian Restaurant & Bar Offers vegan-friendly dishes.
- Fatiha Food Specializes in Halal meats and meals that are available for delivery.
- Banh Mi Hai Trung (Circle K) A convenient option for a quick bite.

EXPENSES



No.	Expense		Amount (VND)			
1		Housing		~ 3.500.000	per month	
2		Food		~ 5.000.000	per month	
3	Health insurance		~ 4.570.000	for 12 months		
	Health care Out-of-pocket	Out-of- pocket	Doctor consultation	~ 300.000	per visit (every 3 months)	1.000.000 VND per month
			Specialist consultation	~ 1.000.000	per visit (every 3 months)	
			Prescription Medication	~ 200.000	per month	
			Basic dental check-up	~ 300.000	per visit (every 3 months)	
			Health check-up	~ 2.000.000	per visit (every 6 months)	
4	Social activity and basic shopping		~ 2.000.000	per month		
5	Visa		~ 3.500.000	for 12 months		

Money saving tips

- . Track Your Expenses: Using apps like Money Lover or Spendee
- Eat like a local: Vietnamese street food is delicious and much cheaper than the international restaurants.
- Prepare your own meals: stores like WinMart and local wet markets offer fresh, affordable ingredients, and the 3C kitchen in the dormitory is always open for
- Save on Transport by taking advantage of public buses
 Withdraw larger amounts at ATMs to reduce withdrawal fees
- Join Facebook groups like "Expats in Vietnam" to find second-hand furniture or electronics at a lower price.



ACADEMIC SUPPORT & UNIVERSITY RESOURCES

OFFICE OF UNIVERSITY REGISTRAR: YOUR ACADEMIC HUB



The Registrar's Office is dedicated to supporting your success by providing essential services and guidance regarding academic aspects from enrollment verification to navigating complex degree requirements throughout your time at VinUniversity.

Registrar's Office Contact Information:

Email: connect-registrar@vinuni.edu.vn

Phone: +84 - 247l 089 779, ext: 9004

Key Services Offered:

- Enrollment Verification: Required for visa renewals, sponsorships, and
- Transcript Requests: Students can request official transcripts through the SIS
- portal. Processing typically takes 3-5 business days.

 Major Changes & Course Retakes: Students seeking to change their major or
- major changes & Course Retakes: Students seeking to change their major or retake courses must consult the Registrar's Office.
- Study Plan Consultation: Academic advisors assist students in designing a personalized study plan to meet graduation requirements.
- Curriculum Framework & Degree Requirements: Clear guidelines on core courses, electives, and major requirements are available through academic
- Credit Load & Study Progression: Advising is available on semester credit loads, accelerated study options, and course balancing strategies.
- Double Major/Minor Policies: Students interested in additional academic tracks must review eligibility criteria and declaration procedures.

ACADEMIC & REGISTRAR-RELATED INFORMATION

VinUniversity provides students with a seamless and well-structured course registration process to ensure an optimal learning experience.

Course Registration Process

Timeline:

 Course registration opens before each semester begins. Students must adhere to the published deadlines to secure their preferred courses.

How to Register

- Students must register for courses through the VinUniversity Student Information System (SIS) Portal.
- Detailed course offerings and descriptions will be available on the student portal.
- Consult your academic advisor before finalizing your course selections if needed.

Course Load & Requirements

- Undergraduate students are typically required to enroll in a minimum of 12 credits per semester.
- The maximum credit limit per semester is 20 credits, unless special approval is obtained.
- Students must ensure they meet the prerequisites for each course before registering

Course Retake Policies

Course Retake Policies

Students who fail a course may retake it in subsequent semesters. Retaking a course may affect GPA calculations and tuition fees.

Overload Credit Approval: Students wishing to enroll in more than the standard credit load per semester must seek approval from the Registrar's Office.

Add/Drop & Withdrawal Deadlines:

- · Add/Drop period typically lasts for the first two weeks of the semester.
- Withdrawal deadlines vary by course but are usually set in the middle of the semester. Withdrawn courses may have tuition adjustments based on the university's refund policy.

Academic Calendar & Graduation Process

VinUniversity follows a semester-based system with clear term start and end dates.

Credit Requirements

Each program has a specified number of credits required for graduation. Students should review their degree plans with academic advisors to ensure timely completion.

Graduation Review Process

Students must submit a graduation application and ensure all academic requirements are met. Required documents include:

- Completed degree audit.
 Clearance forms from university departments.
- · Processing time for graduation approval may take up to several weeks.

International students may need to transfer credits or take academic leave.

Policies include:

Credit Transfer

Students must submit an official transcript from a recognized institution. The approval process involves:

- Course syllabus review.
- Determination of equivalency by faculty.
- Procedural Guidelines for Credit Transfer Requests:



Academic Leave of Absence

- Approval is required from both the academic department and the Registrar's Office
- Leave duration may be limited to a maximum of two semesters.
- Procedure for Requesting a Leave of Absence:



ENGLISH PROFICIENCY REQUIREMENT

Since English is the primary language of instruction at VinUniversity, all admitted students must be able to communicate effectively. VinUniversity will support candidates recommended for admission who do not meet the minimum language requirements (see conditional admission) in enhancing their English proficiency.



English Language Requirements For Undergraduate Admissions:



Students must meet one of the following minimum requirements:

Accepted tests: C1 Advanced (formerly known as CAE) or C2 Proficiency (formerly known as CPE)

IELTS Academic	TOEFL iBT	Pearson Test of English (PTE Academic)	Qualifications (using the Cambridge	Vietnamese Standardized Test of English Proficiency (VSTEP)	VinUniversity English Placement Test
Minimum overall band score of 6.5, with no section below 6.0	Minimu m score of 79	An overall score of 56 with no communicati ve skills scores less than 46	of 176 with no skill below 169 in	equivalent to VSTEP Level 5	An overall result of "Meets direct entry English requirements."

ENGLISH PROFICIENCY REQUIREMENT

Additional Support

Courses at VinUniversity

- Students facing difficulties with English may enroll in VinUniversity's Academic English Support Program.
- If any students do not meet the English language proficiency requirements of VinUni then He/She should have to study English pathways classes for two semesters.





Exemptions from English Proficiency Tests

Students may be exempted from the English proficiency requirement if they:

- Completed high school education in
- an English-speaking country.

 Completed an International
- Baccalaureate (IB) Diploma or A-Level curriculum with English as the primary language of instruction. Have other equivalent qualifications approved by the university.

Exemptions from English Proficiency Tests

- Students may be exempted from the English proficiency requirement if they
- Completed an International Baccalaureate (IB) Diploma or A-Level curriculum with English as the primary language of instruction.
 - Have other equivalent qualifications approved by the universit

GUIDE TO USING THE UINIVERSITY LMS AND SIS PLATFORM

Accessing Course Materials on Canvas (LMS) VinUniversity uses Canvas as its Learning Management System (LMS). Students can access course materials, submit assignments, view grades, and communicate with professors through this platform.



Step-by-Step Guide to Logging into

Step-by-Step Guide to Logging into Canvas

1. Go to the <u>Canvas website</u>



credentials:

- Username: Your VinUni email (e.g., 24firstname.lastname@vinuni.edu
 - Password: Your VinUni-provided password
 - 3. Click on "Login"

 Once logged in, you will see your Dashboard, where all your courses are listed.

ich as lecture slides, assignments, ad announcements.

Library Resources & Borrowing Books

ou can borrow books using self-service machines located on the first and second loors of the library.



Request the librarian to register your student ID for horrowing privileges e register

can use self-service machines to borrow or return books.

GUIDE TO USING THE UNIVERSITY'S LMS & DIGITAL LIBRARY



Borrowing a Book

- Select the book you wish to borrow from the library shelves.
- Go to the self-service machine (located on the first or second floor).
 Scan your student card on the
- machine.
- Place the book on the scanning pad.
 Follow on-screen instructions to complete the borrowing process.
- Once confirmed, take your book.
 You will receive an Outlook email from
 the library with the due date for returning
 the book.

Important Library Policies

! If you do not return a book by the due date, you will be charged 20,000 VND per day as a late fee. ! Always check your Outlook email for due date reminders.

How to Borrow & Return a Book at VinUniversity Library

Returning a Book

- Go to the self-service machine.
 Scan your student card.
 - Place the book on the scanning pad.
 - Follow on-screen instructions and confirm the return.
 - You will receive a return confirmation on the screen.





STUDENT-LED ORGANIZATIONS

As you begin your journey at VinUniversity each semester, you will be paired with a dedicated peer advisor. This invaluable resource offers comprehensive support, providing advice and encoursgement to help you navigate a range of academic and







At the start of each semester, freshmen are paired with dedicated peer advisors who provide support, advice, and encouragement for both academic and personal challenges. Whether it's navigating coursework or adjusting to

Having a local buddy could be one of the best decisions for any international student new to Verlama? From neighting the language barrier and unfamiliar currency to undestanding local customs, adjusting to a new environment can feel overwhelming. But with a trustworthy local friend by your side, you'll have a personal guide to help you steer through the experience smoothly, making your time here easier, more exciting, and truly immersively.

VINUNVERSITY INTERNATIONAL STUDENT ASSOCIATION



VISA introduction





Beyond VISA, VinUni offers a dynamic array of clubs to match every passion and interest!There are various categories of clubs including cultural and performing arts groups, sports and gaming clubs, leadership and activism groups, and student

Becoming a member of these clubs is a great way to expand your knowledge, develop new skills, strengthen leadership abilities, and connect with like-minded



ARTS AND CULTURE VINISTA (VinUni Arts and

- VINVIVID VINUNIHARMONY
- VIN-A-HOUSE
- VINCLASSICS

VINUNI GOLECLUB.

- VINUNI ULTIMATE CLUB.
- VINUNI SWIMMING CLUB.
- VINUNI KENDO CLUB VINUNI VOLLEYBALL
- lews-wor-thy

- ACADEMICS VINTELLIGENCE
- VINNOVATION
- VOLITH HOSPITALITY ASSOCIATION
- VINUNI DESEADOR OLUB. VINMAGAZINE



- HO CHI MINH COMMUNIST
- VOLITH LINION VINUNITY
- VINHEALS
- VINUNITY



EVENTS & NETWORKING OPPORTUNITIES





Before the new semester kicks off, incoming freshmen have an exciting and interactive Orientation Week designed to spark friendships and create lasting memories.

This sets the stage for an unforgettable journey shead! Freshmen have a very fun and engaging week where individuals get to know each other, allowing for Vin University to be a social and vibrant environment full of connections and possibly lifelong friends.

During the Convecation, students from all colleges proudly receive stoles symboliting their academic journey, making the official start of their university experience. This special day is filled with inspiration and excitement, as achievements are celebrated, the university community comes together, and powerful speeches ignite the ambition to reach new heights, surpassing even those who came before Beyond the freshman connection, the formal graduation ceremony shands as momentous cossion, honoring the incredible accomplishments of graduating sentors.





Another must-attend event is Open Day, where every club at VinIndvestiy sets up wibant stalk, transforming the campus into a lively showcase of didnestik, passion, and creativity. This is the prefet opportunity for students to explore their interests, meet like-minded peers, and get a true feel for the dynamic splirt of VinUni. More than just a club fair, Open Day is a debetation of the unique personalities and talents that make the university such an inclusive, exciting, and welcoming place for all.





Green Sports Day is an annual sports competition in VinUni. During this thrilling competition, each college forms its own team to battle it out in a series of intense sports and e-sports events,

where students showcase their athletic skills, strategic thinking, and tearmwork. With the entire VinUniversity community watching, this is your chance to prove your prowess, represent your college, and experience the spirit of competition like never before!

Career Day offers students invaluable opportunities to network, gain insights, and receive expert career guidance from top-tier businesses. Throughout the event, ViriUnians connect with industry leaders essential skills, and explored countiess career paths, bringing them one step closer to turning their aspirations into reality.





International Culture Festival is one of the most anticipated and vibrant cultural events at VinUniversity, designed to celebrate and promote cultural exchange within our diverse student community, it offers an immersive experience where students can explore global traditions without leaving campus.

COMMUNICATION **APPS & STAYING** CONNECTED



Zalo In Vietnam, the go-to messaging app is Zalo, a Vietnamese instant messaging platform developed by VNG Corporation, widely used for both personal and professional communication. Messenger is also a popular choice for staying in touch with locals







For social interactions, Instagram and Facebook are great platforms to connect with peers and stay updated on campus life. However, while WhatsApp is rarely used among locals, it remains a bridge among international students, especially those still getting familiar with Vietnam's preferred communication apps.







For formal collaboration on group assignments and projects, Microsoft Teams is the go-to platform. Its versatile features, including video calls, file sharing, and real-time document collaboration, make it an essential tool for efficient teamwork and seamless communication among students.



HISTORICAL & CULTURAL LANDMARKS



Ho Chi Minh Mausoleum

Distance from VinUni: 45 minutes

A significant historical landmark, this is the final resting place of Ho Chi Minh Vietnam's revered revolutionary leader Visitors can pay their respects and witness the solemn Changing of the Guards ceremony, a tradition that reflects Vietnam's deep respect for its past.

Temple of Literature

Distance from Viol Ini: 45 minutes

With over 1,000 years of history, this ancient Confucian temple once served as Vietnam's first university. The beautiful courtvards, stone steles, and traditional architecture make it a must-visit for history lovers and students alike.



Hoa Lo Prison (Maison Centrale)

Distance from VinUni: 40 minutes

Originally built by the French to imprison Vietnamese revolutionaries, this historical site later held American POWs during the Vietnam War. Known as the "Hanoi Hilton", it's a sobering yet essential place to learn about Vietnam's past struggles and resilience.

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CULTURAL EXPERIENCE & ENTERTAINMENT



water Pupper Snow

Located in Hanoi's Old Quarter

Experience one of Vietnam's most unique and traditional art forms in a live 50-minute performance. Dating back over a thousand years, water puppetry brings Vietnamese myths, legends, and daily village life to life on stage.



ne Quintessence or Torikin Shor

Distance from VinUni: 60 minutes

A breathtaking live performance that blends traditional folk elements with modern creativity, this must-sec cultural show offers a mesmerizing experience of the Red River Delta's rich heritage.

SCENIC & RELAXING SPOTS



Hanoi Old Quarter

Distance from VinUniversity: 45

Explore the 36 ancient streets that have preserved their history and architecture since the 19th century. From unique shops and vibrant markets to centuries-old houses, the Old Quarter is a must-wisit for shopping, sightseeing, and trying least street street.



ii Kieiii Lake

Distance from VinUniversity: 45 minutes

A favorite spot for locals and tourists allike, this lake is a peaceful escape in the heart of Hanoi. Whether you're walking, exercising, or just enjoying the view, it's the perfect place to experience Hanoi's charm.

TRADITIONAL VILLAGES & LOCAL CRAFTS



Bat Trang Pottery Village

Distance from VinUniversity: 15 minutes Known for its centuries-old ceramic craftsmanship, Bat Trang Village offers a hands-on experience where visitors can try their hand at pottery-making and learn about the cultural significance of ceramics in Vietnam.



Duong Lam Ancient Village

Distance from VinUniversity, 60 minutes This 1,200-year-old village is home to houses dating back up to 400 years! Its laterite and mud-brick structures offer a fascinating glimpse into Vietnam's traditional rural life.

MUSEUMS & LEARNING EXPERIENCES



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Distance from VinUniversity. 35 minutes An excellent museum showcasing vietnam's 54 ethnic groups, featuring artifacts, exhibits, and interactive experiences that highlight the country's rich cultural diversity.



Distance from VinUniversit: 45 minutes tis elegantly curated galleries showcase a distinctive collection of artistic treasures, spanning every era of the nation's history, from early prehistory and classical antiquity to the remarkable journey of Vietnamese creativity in the modern age.

BUDGET FRIENDLY ADVENTURES



· Go on a Street Food Tour (50,000 - 100,000 VND per meal). Try Pho (beef noodle soup). Banh Mi (Vietnamese sandwich), Bun Cha (grilled pork with noodles), and Egg.

- · Eat at a Local Night Market (Dong Xuan, Old Quarter, or Tay Hol · Affordable snacks like grilled skewers, sticky rice, fried
- spring rolls, and fresh fruit smoothies. Korean BBO & Hotpot Buffets (~150,000 VND per

person) Shopping

Explore Hanoi's Night Markets (Old Quarter & Tay Ho) (Free to browse!)

- Find cheap clothes, accessories, souvenirs, and vintage · Second-Hand Thrift Shopping at Dong Tac or Nha
- Chung (50.000 150.000 VND per item) Visit a Cat Café or Board Game Café (~50.000 VND for a

drink + experience) Fun & Social Activities

· Sing Karaoke at a Budget KTV (~100,000 VND per

- · Watch a Movie at CGV or BHD (~60,000-90,000 VND for a ticket on weekdays, ~120,000 VND on weekends) · Go for student discount days or early showtimes for the
- hest deals · Take a Bus to Bat Trang Pottery Village (~15,000 VND for

MUST TRY DISHES IN VIETNAM

Gia Lam District, Hanoil

- Hoan Kiem District, Hanoil Bun Cha at Obuncha (46 Nguyen Huu Huan, Hoan)
- Kiem District, Hanoil . Trang Tien Ice Cream (35 Trang Tien Street, Hoan
- Kiem District, Hanoil · Pho Thin Bo Ho (6) Dinh Tien Hoang Street, Hoan
- Kiem District, Hanoil Cha Ca La Vong fl4 Cha Ca, Hang Bo Street, Hoan
- Kiem District, Hanoil Banh Mi at Ba Mi Sot (S212, Vinhomes oceanpark.







vintuniversity, you can freely access or emedical clinic and the psychological runseling service for primary care, wever, since the Social Insurance ogram in Vietnam does not cover reign national, you will need to urchase your own health insurance an from private companies for other salth care services.

Health Insurance

At VinUni, the medical clinic can support in provide more information and advise on your health insurance plan. We suggest the following insurance companies for their reputation and popularity in Vietnam:





"You will need to submit all relevant medical and payment documents to your insurance company for the refund process.

On Campus Service



Medical clinic

- Location: Room III9 (easily
- accessible within the campus)

 Email: clinic@vinuni.edu.vn
- Email: clinic@vinuni.edu.
 Phone: (+84) 866 200 019



Mental health counseling

- Location: Room I118 (easily
 - Email: bewell@vinuni.edu.vn
 - Phone: (+84) 868 900 016
 How to book a counselling service





STUDY VISA GUIDELINES FOR INTERNATIONAL STUDENTS

Visa Guidelines:





Sample student visa. A valid student visa has a 'DH' notation on the top right of the page.

"This guideline applies to all international students enrolled in full-time programs, who require a study visa (DH code) sponsored by VinUniversity. Any exceptional cases will be managed on a case-by-case basis by the Student Affairs Management Office (SAMI).

Email: connect-sam@vinuni.edu.vn

Phone number: (+84) 02471 089 779 (Ext: 9088).

1. Overdue visas

- All international students are responsible for maintaining a valid visa status during their stay in Vietnam. The student must monitor visa expiration dates and ensure timely renewals or extensions.
- In the event of an expired visa, students are expected to follow university guidance, comply with Veterameel immigration regulations, and bear any associated penalty fees. Failure to maintain a valid visa may lead to penalties, impacting the student's ability to remain enrolled and legally reside in Veteram. ViriUniversity disclaims any responsibility for incidents, legal matters, or other consequences arising from a student's overfule visit.
- Penalty Fee (for Overstaying): The penalty fee for overstaying depends on individual cases, as determined by the Vietnamese Immigration Department.

2. Exceptional cases and travel restrictions

Students may not travel away from Hanoi during the visa renewal process, as the Immigration Office will hold their passport. If urgent travel is required, students should contact Student Affairs Management immediately to discuss options.

LIST OF IMPORTANT CONTACTS

Student Affairs Management (SAM)	Email: connect-sam@vinuni.edu.vn Phone: (+84) 24 71 089 779 (Ext: 9088)
Office of Registrar	Email: registrar@vinuni.edu.vn Phone: (+84) 24 71 089 779 (Ext: 9004)
Medical Clinic	Email: clinic@vinuni.edu.vn Hotline: (+84) 866 200 019
Mental Health & Wellbeing	Email: bewell@vinuni.edu.vn Hotline: (+84) 868 900 016
Dormitory office	Email: residentiallife@vinuni.edu.vn Hotline: (+84) 866 100 018
VinUni Security	(+84)24 710 897 79 (ext. 9901)
Vietnam Immigration Department in Hanoi	Add: No. 44 - 46 Trắn Phú, Ba Đinh Phone: (+84) 4 38257941.





