



STUDENT GUIDE TO LIVING ON CAMPUS

2024-2025



CAMPUS MAP



- B** AUDITORIUM
- I C E** OFFICE & CLASS BUILDINGS
- K** SPORT COMPLEX
- J** DORMITORY



HOTLINE NUMBERS

Student Affairs Management (SAM)	Email: connect-sam@vinuni.edu.vn Phone: (+84) 24 71 089 779 (Ext: 9088)
Office of Registrar	Email: registrar@vinuni.edu.vn Phone: (+84) 24 71 089 779 (Ext: 9004)
Medical Clinic	Email: clinic@vinuni.edu.vn Hotline: (+84) 866 200 019
Mental Health & Wellbeing	Email: bewell@vinuni.edu.vn Hotline: (+84) 868 900 016
Dormitory office	Email: residentiallife@vinuni.edu.vn Hotline: (+84) 866 100 018
VinUni Security	(+84)24 710 897 79 (ext. 9901)
Vietnam Immigration Department in Hanoi	Add: No. 44 - 46 Trần Phú, Ba Đình Phone: (+84) 4 38257941.

WELCOME TO LIVING AT VINUNIVERSITY

VinUniversity Dormitory is more than just a place to live. You'll be joining a vibrant, inclusive, and safe community with a variety of student accommodation options for you to explore. Our residences are close to your classes and, with fantastic facilities at your doorstep, there's no better way to experience campus life and create lifelong memories.

Discover your perfect home away from home as you begin your academic journey with VinUniversity!

HANDBOOK CONTENT



RESIDENTIAL LIFE ACTIVITIES

“ Let’s create good memories, make lifelong friendships and experience new adventures with Residential Life.



Banh Troi making



New Year lucky money



Christmas night



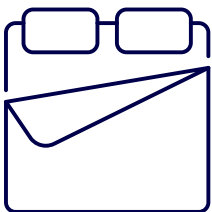
Mango picking day



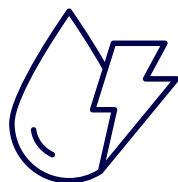
Provost ice-cream night

WHAT'S INCLUDED?

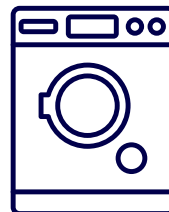
Furnished room



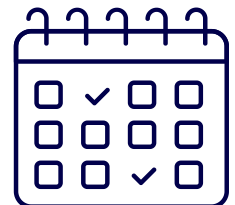
Utilities
(electric and water)



Laundry Facilities



A full calendar of
fun activities and events



Fully Secured room
access with individual
keycard entry



Unlimited
high-speed internet



24/7 support staff



Range of facilities



MEET THE STAFF



Lê Thanh Tùng
Residential Life Officer

tung.lt2@vinuni.edu.vn



Lê Bảo Anh
Residential Life Officer

anh.lb@vinuni.edu.vn



Vũ Thị Tuyết Nhung
Faculty-in-Residence

nhung.vtt@vinuni.edu.vn



Nguyễn Thùy Linh
Student Services
Manager

linh.nt3@vinuni.edu.vn



Trịnh Thị Thúy Liên
Faculty-in-Residence

lien.ttt@vinuni.edu.vn



Trần Thị Trang
Nurse

clinic@vinuni.edu.vn



Phạm Hồng Hạnh (Miley)
Head of Student Affairs

hanh.ph@vinuni.edu.vn

TOP SEVEN REASONS TO LIVE ON CAMPUS



1. A SAFE AND CONVENIENT ENVIRONMENT

We pride ourselves on keeping residents safe on, and around, our campus. Our dedicated staff and on-campus security team are available all day, every day to support you. You'll be close to everything: your classrooms, the library, student clubs, counselling services and more.



2. AFFORDABLE ACCOMMODATION OPTIONS

Whether you're looking for a quiet place to study or a vibrant, social atmosphere, we've got accommodation options to suit you at reading rooms and social hubs.



3. EXCLUSIVE RESIDENTIAL LIFE PROGRAMS

Living on campus provides plenty of opportunities to get involved and give back to our wonderful community. You could be a student leader or apply for other leadership roles. We've got it all covered with a diverse range of cultural, social, community, academic, and health and well-being activities on offer throughout the year just for you!



4. SUPPORT SERVICES

Easy access to support services - Receive the support you need from our professional Health and Well-being team. Our services include: Well-being Mentors, Counselling, Accessibility and Inclusion, Safer Community, Well-being Connect, Financial Counselling and Food and Material Aid.



5. WELCOMING AND INCLUSIVE COMMUNITY

At Living at VinUni, you'll join an amazing community of residents and staff from all over Vietnam and the world. We foster a safe, happy and healthy environment that helps you to thrive. A team of friendly student leaders are available to provide support, assistance and mentoring to residents on campus.



6. EXTENSIVE ORIENTATION AND TRANSITION

You'll make friends for life at Living at VinUni! Participate in our exclusive week long residential orientation program before semester one begins. It features events and activities tailored to introduce you to your new residence, other students, our residential advisors, key staff and the local area.



7. INTERNATIONAL STUDENT SUPPORT

We offer the best possible support for our international students! We're there for you every step of the way with advice, information and support. This includes on-boarding and enrolment support, transition to onshore study and access to the student advising team.

DORMITORY BUILDINGS

Each building include 21 8-bed apartments and 10 2-bed apartments

Function rooms:

- JA101: Common room with projector and sound system



- JB101: Laundry room



- JB109: Dance room



- JB110 & JB111: Reading rooms



- JA & JB Communal areas with billiard and foosball table



- JC 1st floor: Vending machine

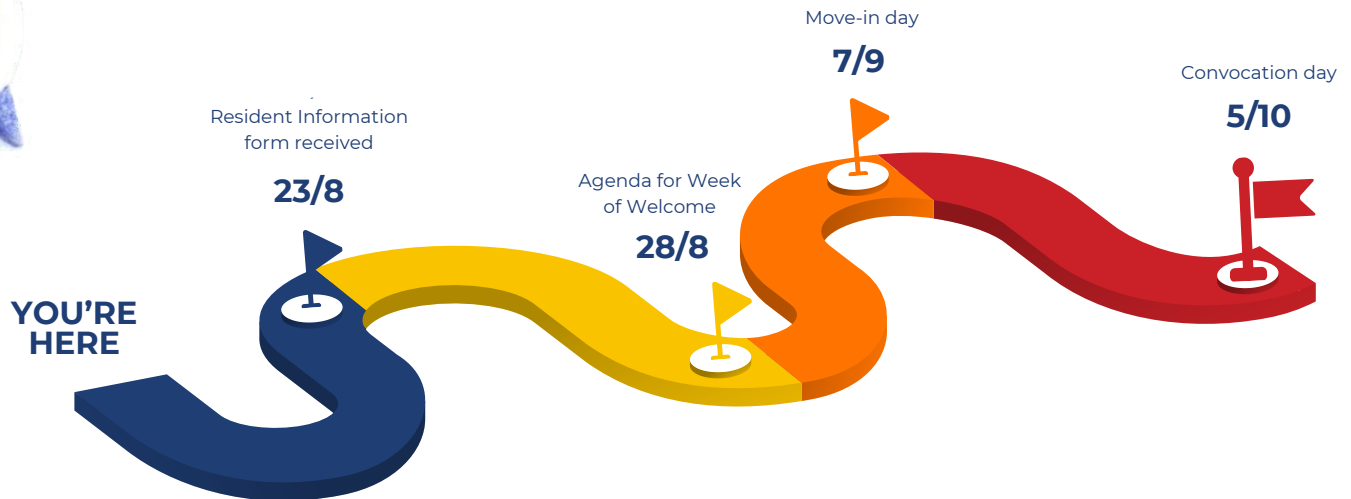


- JC 2nd floor: Shared kitchen area



CHECK IN/CHECK OUT PROCEDURES

SAVE THE DATE!



Check-in procedure

Required documents:

- A copy of your notarized ID card (a copy of passport and visa for international students).

**Skip this document if you already submitted it in the required enrolment documents.*

- Fill in the campus residence form (which was sent along with the room list)
- Read and sign the property handover form of your apartment (one form for one apartment).
- Fill in the waiver form.
- Fill in the Temporary Residence Registration Forms (for Vietnamese students only).

You will receive:

- A student card (also act as a access card to your room)
- A physical copy of VinUni Student Guide.

Students are encouraged to read the Residential Life Guideline before checking in.



Check-out procedure

- Schedule an inspection time with the Residential Office.
- Register a move-out day and time.
- Residents shall clean their living spaces, remove all personal items or decoration (if any).
- Any items left behind will be treated as abandoned items and will be disposed automatically.
- Residents shall complete the check-out form (inspection, handover form) and return borrowed items (if any) on the day of move out.
- You will be liable to pay for the costs and labour involved in repairing any damage to the fixtures, fittings, furniture or decoration.

**Please note that charges are invoiced for payment immediately*

PREPARE YOUR FUTURE HOME

Besides the room fixed facilities, VinUniversity also provides students with basic room equipment including:

- Bed and mattress
- Toilet, bathroom, sink
- Air conditioner
- Wardrobe and shelving unit
- Trash bin
- Wi-Fi
- Desk, chair, desk lamp
- Microwave
- Refrigerator



The Residential Life team remind you to bring:

- Bed linen, pillow and duvet
- Bath towel and toiletries
- Your own cooking equipment if you want to use the shared kitchen in JC building.

Your cleaning responsibilities:

- Cleaning all areas within your flat, including your bedroom
- Emptying your trash bins in your bedroom and kitchen
- Clean the fridge regularly to prevent offensive odors

Important note:

- Residential Life Officers carry out regular inspections of shared kitchen and communal areas.
- RL Officers also undertake bedroom inspections at least once per term. If your room is found to be in poor condition, you will be given notice to clean it.
- If after your notice period your room remains in an unacceptable state, we may charge you the fee for the Cleaning Team to clean your room.
- This also applies at the end of your tenancy period. If the room is in poor condition, you will be charged a fee for cleaning and repairs.



Faculty-in-residence program

- Aims to promote formal and informal interaction between students and faculty, adjunct faculty or staff through beyond-the-classroom experiences.
- The Faculty-in-Residence (FIR) lives in residence hall next to students so that the faculty member or staff (and his/her family) can share the residence hall living experience with students.
- FIR helps plan and implement educational, recreational, social and cultural programs while serving as a role model, mentor, and advisor in the residential community.
- FIR strongly promotes the co-living, co-learning and co-working approach at VinUniversity.

List of Faculty-in-Residence



Lê Thanh Tùng
Residential Life Officer



Lê Bảo Anh
Residential Life Officer



Vũ Thị Tuyết Nhung
Operations



Trần Thị Trang
Nurse



Trịnh Thị Thúy Liên
CAS



FAQs

Q: How can I register my vehicle?

A: To register your vehicle:

- For motorcycles, simply use your student card to open the gate.
- For cars, fill out the form at the security gate to enable automatic license plate recognition.

Q: What should I do when I lose my student card?

A: If you lose your student card, please email connect-sam@vinuni.edu.vn for assistance, and follow the provided instructions to get it replaced.

Q: I forget my student card in my room, how can I enter my room now?

A: If you forget your student card in your room, please call the dormitory hotline at 0866 100 018 for assistance.

Q: My parents/friends want to visit me on campus. What should I do to get permission?

A: If your parents or friends want to visit you on campus, please fill out the Guest Visit form provided by our Residential Life Officers.

Q: Can I order a shipment of goods to the dormitory?

A: Yes, you can. Shipments can be delivered to designated spots such as the Dormitory or E building (in front of the canteen).

Q: Does the Dorm have a curfew?

A: Yes, the dorm has a curfew. You cannot enter the campus after 11:00 PM. If you plan to stay out, please notify the Residential Life Officers via phone or email. Otherwise, the school cannot take responsibility for any incidents that may occur.

Q: Can I leave my stuff like student ID or personal belongings at the Lost and Found and come back to pick it up later?

A: It's not recommended to leave your student ID or personal belongings at the Lost and Found, as it's an open cabinet accessible to everyone. We suggest keeping your items with you, as we cannot guarantee their safety if left unattended.

Q: Can I have friends over after class?

A: Yes, you're welcome to have friends over after class. We encourage socializing and staying connected with your peers. Just be mindful of noise levels, especially during quiet hours, and always respect your roommates' privacy.



VINUNIVERSITY

APPLY NOW

Contact us

Residential Office Address: Room JA101, Level 1, Block A, Building J.

Email: connect-sam@vinuni.edu.vn

Residential hotline (24/7): 0866100018

Maintenance hotline (24/7): 02471089779, ext 9903

Security hotline (24/7): 02471089779, ext 9901

Clinic hotline (24/7): 0866200019



Scan code to learn more:
https://vinuni.edu.vn/student_life/residential-life/

